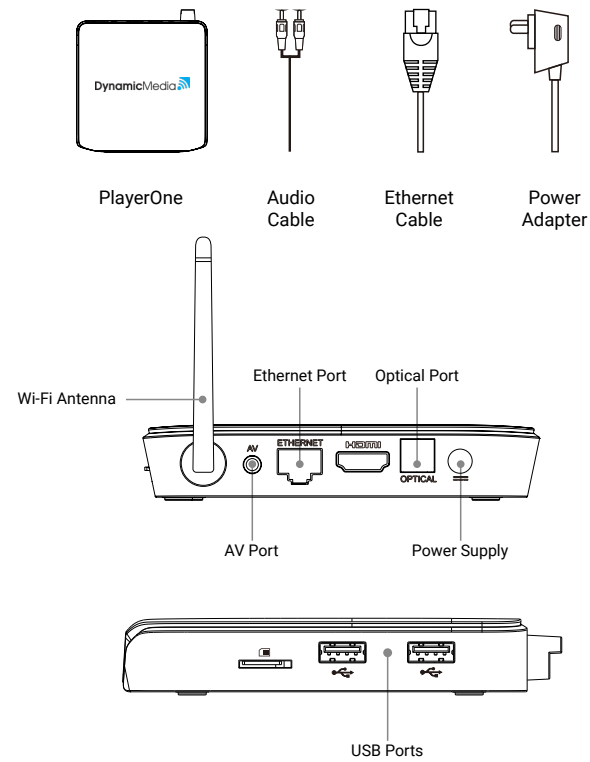


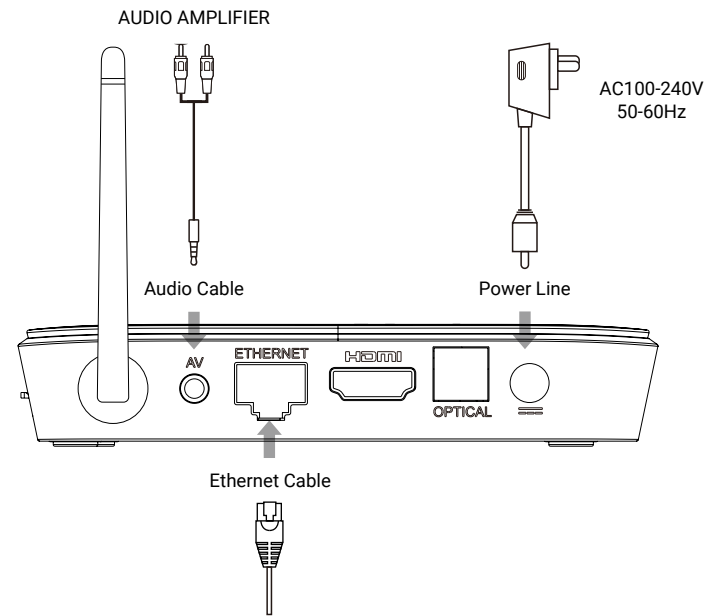
PlayerOne

Soundtrack Music and Messaging Player

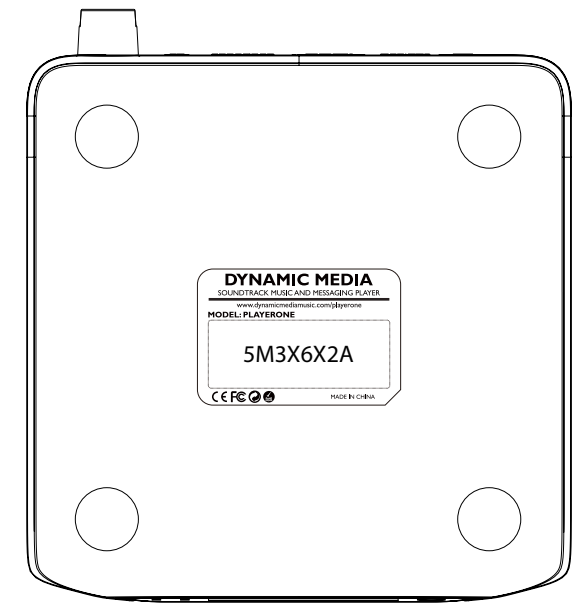
Package Contents



Connection Diagram



Player Pairing Code



The player pairing code is located on the sticker on the bottom of the player.

PlayerOne Setup

- 1. Connect Power:** Connect to power using the supplied power adapter
- 2. Connect to Network:** Connect to the data network using the supplied Ethernet cable.
- 3. Connect to Audio:** Connect to the audio system using the AV port on the back of the player



Manage Music Selections
Soundtrack Your Brand Portal
<https://business.soundtrackyourbrand.com>



Connect to Wi-Fi or use a Static IP Address
Dynamic Media Support Portal
<https://portal.dynamicmediamusic.com/PlayerSetup/PlayerSetup>



Manage Overhead Audio Messaging
Dynamic Media Support Portal
<https://portal.dm-us.com>



Troubleshooting
Dynamic Media Support Portal
https://help.dynamicmediamusic.com/assets/Soundtrack/PlayerOne_Troubleshooting.pdf

Network Requirements

Network Connection

The Dynamic Media PlayerOne can be connected to your network using a wired connection or Wi-Fi. The recommended dedicated bandwidth is 0.5 Mbit/s.

Firewall Settings

Your firewall needs to be open to outgoing traffic for the PlayerOne to work. The following ports will need to be opened to outbound traffic:

- 80 (TCP) - HTTP
- 443 (TCP) - HTTPS
- 53 (UDP/TCP) - DNS
- 123 (UDP) - NTP

Web Traffic Filters & Security Appliances

To ensure optimal performance, please avoid using web traffic filters such as proxies, web filters, and security appliances with PlayerOne. These filters can have a negative impact on the player's functionality. If your network imposes restrictions on web traffic based on domain names, please make sure to exclude PlayerOne from those restrictions to prevent any disruptions in service.



PlayerOne

Soundtrack Music and Messaging Player



Dynamic Media
38283 Mound Road
Sterling Heights, MI 48310 USA

www.DynamicMediaMusic.com
www.help.dynamicmediamusic.com/playerone

